

**SPECIAL
POINTS OF
INTEREST:**

- **ACEG PDI
SESSIONS
AND ACA
SCHEDULE**
- **REGISTER
FOR THE
ACEG PDI**

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E-REPORT

ACEG

Association for Counselors and Educators in Government



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President's Message



Seth C.W. Hayden PhD

Connecting through Commonality

As I consider the professional roles of the members of ACEG, I am amazed at the diversity of contexts in which we function. Whether in assisted living communities, military installations, private practice, or school and university settings, ACEG members operate in a myriad of professional settings. There may be a tendency at times to focus on the unique elements of our individual experiences providing services in governmental agencies and/or to military personnel, veterans, and their family members. While the distinctive elements of our day-to-day experience as counselors and educators present specific challenges to each of us, a consideration of common themes in our work can create a unifying identity provid-

ing a cohesive framework and direction for our division.

One common theme within our work is assessing the needs of populations we serve. Those working with military service members/veterans, and families continually evaluate through various means the issues facing military service members and families. Counselor educators examine the landscape of professional settings and determine strategies to best prepare counselors-in-training to effectively operate within these contexts. Administrators develop policies and procedures for their organizations to effectively function both internally and externally to enact the mission of their agencies. Assessing needs is a common thread within our professional activity.

Another common theme is a sense of a purpose in our work. In my interactions with fellow ACEG members, discussions often involve the importance of ensuring our military populations are provided needed resources and quality services. Whether at the level of public policy advocacy or within individual interactions, an understanding of our obligation to do all we

can to enhance the well-being of those we serve seems a connecting element of our work.

One last theme is a commitment to enhancing our skills as counselors and educators. I have witnessed the dedication on the part of our members to learn effective strategies and techniques to address the needs of our clients. Striving to be effective service providers is a common thread within our membership and one that gives me a sense of pride in being affiliated with a group of strongly committed professionals.

Though we may function in different contexts and roles, our commonality connects us in our work and to each other within our professional community. I hope ACEG continues to provide a venue for these connections enhancing our professional growth to benefit those we serve. I look forward to continuing to connect with each of you as we go forward in our work.

Sincerely,
Seth C.W. Hayden
ACEG President 2013-14

President-Elect's Message



Lynna Meadows
Morton, MS, SLPC,
NCC

"Get all the
information
and register at
[www.acegonline.org/
conference.](http://www.acegonline.org/conference)"

I am excited to share with you all the recent progress and developments concerning our role at the 2014 ACA Conference in Honolulu, Hawaii! As you may have already heard or read, our ACEG Professional Development Institute (PDI) will be held on Thursday, March 27, 2014, before the ACA Convention begins on Friday, March 28, 2014. Our focus is "Military, Veterans, Families" with an emphasis on counseling families. Come learn the latest on effective counseling and working with your diverse population of the military. For the first time ever, ACEG will be offering our PDI to all members of ACA, and we will be charging a fee of \$50.00 for the day of learning. Here's the most exciting news, our PDI will be Co-Sponsored by ACA, and ACA will be awarding 6 CE's! We feel we have taken a giant step forward toward recognition as a very integral part of the ACA family. Also for the first time, ACEG is advertising our PDI in the ACAeNews site and in the October and November, 2013 issues of *Counseling Today*. Check it out! On our website under the Conference Tab you will find a list of our outstanding presenters and presentations. You will also find the schedule for our Annual ACEG General Meeting, Luncheon, and our Reception with the National Employment Counseling Association

(NECA). Now is the time to plan your trip to "Paradise" and join all your fellow ACEG members in making this our best conference ever. Get all the information and register at www.acegonline.org/conference.

As promised in my last article, I will be including a section with helpful information for referrals and contact information that you can hopefully add to your "tool box" for use in your area of counseling our soldiers, our veterans and the associated families of these "American Heroes." So, here goes!

Did You Know?

Did you know that there are special court programs being established all over the US to address the unique needs of veterans that find themselves in trouble and facing a judge? There are two kinds of court, one for misdemeanors and the other for felonies. The program is called **Veterans Treatment Courts**, which uses the traditional components of drug courts. The Bureau of Justice Assistance is working closely with the Veterans Administration and SAMSHE to expand Veterans Treatment Courts by providing funds and training to assist jurisdictions in the planning and operations of these courts. The first Veterans

Treatment Court was established in Buffalo, NY in 2008. Now there are 78 court programs operating in 27 states.

You may be interested in finding out if one of these courts is operating in your area. This would be an excellent option for any of your military clients that are facing court appearances, and possible incarceration. Or, you may want to become involved in starting one and/or becoming trained to work with an established Court in your area. The following are some reference websites that can give you complete information concerning Veterans Treatment Courts:

<http://www.ncsc.org/Topics/Problem-Solving/Veterans-Court/Resource-Guide.aspx>
<http://gaveltogavel.us/site/2013/02/26/veterans-courts-2013-legislatures-are-both-encouraging-them-and-trying-to-give-the-executive-control-over-them/> <http://www.prnewswire.com/news-releases/justice-department-funds-more-than-1-million-to-veteran-treatment-courts-133624213.html>

Hope this has given you some knowledge and maybe some incentive to get involved with our soldiers in this way.

Now you know!
Hope to see you in Honolulu!
Lynna

"Progress, far from consisting in change, depends on retentiveness. When change is absolute there remains no being to improve and no direction is set for possible improvement: and when experience is not retained, as among savages, infancy is perpetual. Those who cannot remember the past are condemned to repeat it. In the first stage of life the mind is frivolous and easily distracted, it misses progress by failing in consecutiveness and persistence. This is the condition of children and barbarians, in which instinct has learned nothing from experience." **George Santayana (1863 - 1952)**, *The Life of Reason, Volume 1, 1905*

Past-President's Message



**Andree" M. Sutton
EdS, LPC, NCC**

**Shut down, Furlough,
Essential, Non-
Essential....**

Where does the Therapist go when his/her own sense of security has been challenged?

Over the past two weeks many individuals working within the federal mental health community along with the general federal worker community have had their security blankets literally and figuratively snatched off in the middle of the night.

The events of the day have caused many of us to reassess our sense of security and ensuring our financial houses are in order. In years gone by, the federal government provided the greatest sense of security in terms of earning a decent wage and saving for a rainy day. Financial guru's once listed five months of salary in the bank as the standard to weather financial mishaps, now the norm is eight months or more.

For those in the caring profession it can be pretty hard to focus on clients issues while your own situation becomes increasingly more precarious. In times like this it is important to consider the same guidance and problem solving tools you utilize with your clients. By putting your own oxygen mask on first and setting up your financial plan moving forward, you can regain your sense of balance and focus. This will set the stage for providing the outstanding service our clients have come to rely upon regardless of the economic challenges of the day.

Wishing all of you the very best in these often troubled and turbulent times.

Andree'

Editor's Notes

This issue highlights the education sessions and ACEG schedule for the 2014 PDI in Hawaii. ACA is partnering with ACEG this year. This insures that CEUs are available. It also provides a seamless registration for both the ACA Conference and the ACEG PDI.

I want to encourage our graduate student and new professional members to submit to the *Meet the Next*

Generation. This column is intended to feature one of our graduate student members. If you have a student you would like to highlight, or if a student or new professional wants to highlight him/herself, send me an article and headshot.

Check out the feature story on H4-Hounds Healing Heroes Heal—a group that provides free service dogs to Veterans..

There were not as many articles submitted and I want to encourage everyone to consider submitting an article on any topic related to the ACEG mission and population—our military and veterans. Many of you have interesting jobs working with the population—and others need to know that. I'm still looking for some help with the webmaster position—if you are interested, let me know.



**Ben Noah, PhD
NCC, NCCC, ACS,
LPC**

H4-Hounds Helping Heroes Heal™



**Provides
Free
Service
Dogs to
Veterans
Suffering
from
PTSD and/
or TBI**

**U.S. Army
veteran
Elmer Rivera
with his ser-
vice dog
Freedom**

The U.S. Department of Veterans Affairs estimates that almost 31 percent of American veterans who fought in Vietnam are afflicted with Post-traumatic stress disorder (PTSD). Likewise, as many as 10 percent of Gulf War veterans, 20 percent of Iraqi war veterans, and 11 percent of veterans of the war in Afghanistan, all suffer from the symptoms of PTSD, yet only half will seek treatment for it.

H4-Hounds Helping Heroes Heal is a Texas-based all-volunteer non-profit organization that understands the obstacles veterans face. H4's mission is to create a healthier future for veterans suffering from PTSD and/or Traumatic Brain Injury (TBI) by pairing each of them with a PTSD service dog or an Emotional Support Animal (ESA) that has been rescued from a shelter. The goal is to reduce the veteran's symptoms and ease their transition back into civilian life through the support and companionship of a happy,

loving companion, thereby saving two lives at a time. Helping a hero; by helping a dog.

H4 is co-founded by Mark German and Susan Herbert of America's Canine Academy (ACA). Mark is a Navy veteran with PTSD who has firsthand knowledge of the many challenges veterans face when their military service is complete and they return to civilian life. Susan is a witness to the debilitating struggle that her mentor Mark faces in his battle with PTSD. Susan personally selected Mark's first service dog, Cowboy. H4 represents the fruition of their shared dreams to assist other servicemen/women in overcoming their own personal struggles and pain.

"Once the application and screening process is completed, we hand-pick the right dog for the veteran," Susan explains. "We do not select dogs from breeders. Instead, we carefully choose dogs from local shelters and rescue organi-

zations, and rehabilitate them following ACA's proven canine behavior modification program. We work very hard to match our special dogs to fit each veteran's lifestyle and needs."

"This program is different from most in that we don't have a two-year waiting list," says Jennifer Dantzler, H4 director of public relations. "And we don't expect the veteran to move across the country for six months to work with the service dog. Not only is that not practical, it causes more issues in addition to the ones the veteran is already coping with." Instead, H4 rehabilitates the dog, trains them to perform specific disability related tasks, and then delivers this "medicine on four legs" to the veteran.

"We spend several days with the veteran and their family to make sure the animal adjusts and gets along with any existing pets in the home," Jennifer states. "Most important though, is the work done with the veteran. Many of the veterans have become withdrawn and reclusive because venturing into public places and crowds can overwhelm them, or trigger flashbacks or panic attacks. We get them out with their new canine companion and provide the guidance and support they need, so when

(Continued next page)



PDI Hawaii 2014—Off Duty



There are plenty of attractions near the PDI and ACA Conference to distract and entertain (flowers are everywhere).



Service Dogs

(continued from p. 4)

it's time for H4 to leave, the hound/hero bond is strong."

The invisible wounds – for both the veteran and the canine -- are what H4 hopes to heal. "Rescued dogs often have experienced trauma

themselves," Susan says. "The bond that forms between our hounds and their heroes is one of shared experience and understanding. With each placement, the stories of joy and comfort abound, and even in H4's first year of operation, the rewards have been huge."

Any U.S. Military Veteran that has PTSD and/or Traumatic Brain Injury is eligible to apply for an ESA/ Companion or PTSD Service Dog through H4's website www.H4Hero.com.



Beryl J. Armstrong
Capella University

Maj. Bruce P. Crandall's (MOH) UH-1 Huey drops-off infantry while under fire in the Ia Drang.



Moving on From Military Sexual Trauma

Military sexual trauma is a gross offense resulting in intense feelings of betrayal which often leads to mental and physical health problems. This form of trauma is very victimizing. Veteran and military women (VMW) who are victims of military sexual trauma (MST) often develop PTSD and depression. In addition to PTSD and depression, this population struggle with a poor quality of life and are at greater risk for developing significant health and interpersonal challenges. This gross offense can hinder their ability to move forward in life. MST is tied to their inability to emotionally release their offender – to forgive (Worthington & Scherer, 2004). VMW often feels a sense of betrayal and helplessness in the face of inescapable threat. Other common emotional factors include feeling victimized by fellow service members, and fear of negative repercussions for disclosing abuse (Ferdinand, Kelly, Skelton, Stephens, & Bradley, 2011). It is suggested

that facilitating forgiveness can help this population move on.

Women that have experienced MST experience negative emotions that can hold them prisoner to the traumatic event. When a client has not forgiven, they tend to hold on to feelings of anger, sadness, and hurt. This can leave a person in a state of distress and hyperarousal (Worthington & Scherer, 2004). Forgiveness-focused therapy is recommended. Forgiveness-focused therapy combines cognitive processing therapy and emotion-focused therapy to help facilitate forgiveness. Studies indicate that PTSD symptoms are directly associated with levels of forgiveness (Solomon, Dekel, & Zerach, 2009). Participants whose forgiveness level scores improved from pre-test to post-test also showed clinically more improvement in PTSD symptoms. Additionally, healing was indicated by changes in themes such as torment to inner peace; weakness to strength; self-

hatred to self love and acceptance; numbness to life and vitality.

References

- Ferdinand, L. G., Kelly, U. A., Skelton, K., Stephens, K. J., & Bradley, B. (2011). An Evolving Integrative Treatment Program for Military Sexual Trauma (MST) and One Veteran's Experience. *Issues In Mental Health Nursing, 32*(9), 552-559. doi:10.3109/01612840.2011
- Solomon, Z., Dekel, R., & Zerach, G. (2009). Post-traumatic stress disorder and marital adjustment: the mediating role of forgiveness. *Family Process, 48* (4), 546-558. doi:10.1111/j.1545-5300.2009.01301.x
- Worthington, E. R., & Scherer, M. (2004). Forgiveness is an emotion-focused coping strategy that can reduce health risks and promote health resilience: theory, review, and hypotheses. *Psychology & Health, 19*(3), 385-405.

We Were Soldiers

During November 14 to November 18, 1965, the first major battle between regular soldiers of the United States Army and the People's Army of Vietnam took place in the Central Highlands of South Vietnam. Both sides would

claim victory and both sides suffered heavy casualties in the Battle of the Ia Drang. Three Medals of Honor were awarded for actions during the battle. An excellent, first-hand, description is found in Harold G. Moore and Joseph L. Gallo-

way's book *We Were Soldiers Once... And Young*. The 2002 film *We Were Soldiers* does a good job of presenting the spirit of the battle and of the soldiers' families back home (without too much Hollywood hype).

ACEG ACTIVITIES IN HONOLULU

ACEG always holds its **Professional Development Institute (PDI)** in conjunction with the **American Counseling Association's Annual Conference and Exposition**. Join ACEG for the next PDI in **Honolulu, Hawaii, March 27, 2014**. Locations and room numbers will be added to the website as they are announced.

ACEG Professional Development Institute

Solving the Revolving Door: Easing the Impact of Multiple School Transitions on Military Children
Michael A. Keim, PhD, NCC & S.
Beth Ruff, Doctoral Student; University of West Georgia
Domestic and Sexual Violence in the US Military Services: How Professional Counselors Can Identify, Support, and Empower Survivors

Lt Col Judith Mathewson, USAF, PhD Candidate, MS, MEd, Fort Smith, Arkansas; DixieLynn Johnson, MA, Hope for Heroes Counseling Center, Silverton, OR; Mark McDaniel, PAWS for Change (Prevention, Awareness, Wellness, Strength), Klamath Falls, OR

Helping Military Children Develop and Implement their Post-High School Career and Education Plans

David L. Fenell, PhD & Ruth Ann

Fenell, MS; University of Colorado at Colorado Springs

Out of the Closet and into the Ranks: A Group Counseling Approach for Gay Military Veterans

Eric W. Price, MS, Graduate Student University of Central Florida; Dodie Limberg Ohrt, Ph.D., Assistant Professor Texas A&M University-Commerce; Nick P. Patras, Doctoral Candidate, Texas A&M University-Commerce; Paulina Flasch, Doctoral Student, University of Central Florida; E.H. Mike Robinson, Ph.D., Professor, University of Central Florida

Military Families: Resilience Factors in Counseling

Monica G. Darcy, PhD, LMHC, NCC; Rhode Island College

Operating in a New Paradigm – DSM-5
Benjamin V. Noah, PhD, NCC, NCCC, ACS, LPC; Capella University

ACEG Sponsored Sessions

Women in Warrior Culture: Their Evolving Role and Counseling Challenges

Michael A. Keim, PhD, NCC; University of West Georgia

Suicide in the US Military Services: How Professional Counselors Can Help

David L. Fenell, PhD; University of Colorado at Colorado

Creating Supportive Communities to Assist in Counseling Military Members and Veterans

Seth Hayden, PhD; Florida State University

ty & Heather Robertson, PhD; St. John's University

ACEG Sponsored Poster Sessions

Out of the Closet and into the Ranks: A Group Counseling Approach for Gay Military Veterans

Eric W. Price, MS, Graduate Student University of Central Florida; Dodie Limberg Ohrt, Ph.D., Assistant Professor Texas A&M University-Commerce; Nick P. Patras, Doctoral Candidate, Texas A&M University-Commerce

Military 101: Civilian Providers and Military Families

Monica G. Darcy, PhD, LMHC, NCC; Rhode Island College

Events Schedule

ACEG Professional Development Institute (PDI) – Thursday, March 27, 2014, 8:00 AM – 4:00 PM

ACEG Annual Awards Luncheon - Thursday, March 27, 2014, 12:00 Noon – 2:00 PM

ACEG / NECA Joint Reception – Thursday, March 27, 2014, 7:00 PM – 8:30 PM

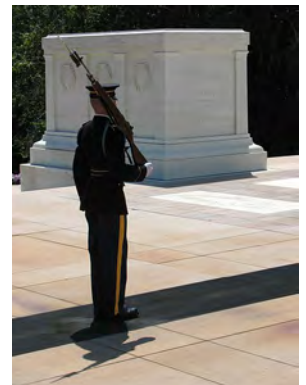
ACEG Annual Director's Board Meeting – Friday, March 28, 2014, 2:00 PM – 3:00 PM

ACEG Annual Membership Business Meeting – Friday, March 28, 2014, 3:00 PM – 4:00 PM

November 11, 1918

World War I formally ended at the 11th hour of the 11th day of the 11th month of 1918. The next year President Woodrow Wilson first proclaimed Armistice Day a holiday of reflection "...filled with solemn pride in the heroism of those who died in the country's service." A Congressional approved May 13, 1938, made the 11th of November in each year a legal holiday. After World War II, a movement

started to change the holiday into a celebration of all veterans, not just those who had died. November 11 has been known as Veterans Day since 1954. You are urged to be involved in your local Veterans Day celebration – whether you served or not. The veteran is part of ACEG's mission.



Why Supervise Someone for Licensure?



**Al Sarno, PhD,
LPC, LCPC,
BCPC**

I recently attended a 3-hour workshop at the Missouri Mental Health Counselors Association Annual Conference. At the start, we were asked the question; why do you supervise someone for licensure? I have to admit that even though at present I am supervising # 28 and #29 clinicians for licensure in either Missouri or Kansas over the last 25 years, I had never asked myself; why do I do this? – at least, not in regards to supervision of others for licensure. I struggled with the question at first and then the reasons seemed to flow. I had just provided a 2-hour training titled *Cultivating Family Strengths and Resiliencies*. In that training, I had repeatedly said that more and more clinicians are needed to deal with the complex issues facing fami-

lies today. I pointed out that new clinicians need to be trained in more complex research based modalities to be able to help families in building resiliencies in families, including children.

So, why supervise someone for licensure? I now have a bigger picture at this point in my career – where foster children I have worked with keep in touch with me, and now they are leading very productive joyful lives as adults and parents. Or, hearing the stories of our fine military service members who have achieved a great deal, and to learn of the obstacles and severe hardships they overcame as children. Researchers like Masten, or Wolin and Wolin have provided templates for us to adapt and use in helping these children, parents, and

families. Supervising someone for licensure is guiding the next wave of clinicians in using their resiliencies and wisdom in application towards helping the next generations of families in cultivating strengths and resiliencies. So supervising someone for licensure is as Erikson called it, generativity. It seems to come quite naturally for us counselors and counselor educators at any stage in our lives. The question might need to be changed to; why would you not supervise someone for licensure?

Feel free to contact me to email you the PowerPoint I did for my training, *Cultivating Family Strengths and Resiliencies*.

Al Sarno at dralsarno@onthesamepage.net



**Above: President Lincoln delivers his address November 19, 1863.
Right: Union dead at Gettysburg, July 1-3, 1863**

November 19, 1863

Four score and seven years ago our fathers brought forth, on this continent, a new nation, conceived in liberty, and dedicated to the proposition that all men are created equal.

Now we are engaged in a great civil war, testing whether that nation, or any nation so conceived and so dedicated, can long endure. We are met on a great battlefield of that war. We have come to dedicated a portion of that field, as a final resting place for those who here have their lives that that nation might live. It is altogether fitting and proper that we should do this.

But in a larger sense we can not dedicate – we can not consecrate – we can not hallow this ground. The brave men, living and dead, who struggled here, have consecrated it, far above our poor power to add or detract. The world will little note, nor long remember what we say here, but it can never forget what they did here. It is for us the living, rather, to be dedicated here to the unfinished work which they who fought here have thus far so nobly advanced. It is rather for us to be here dedicated to the great task remaining before us – that from these honored dead we take in-

creased devotion to that cause for which they gave the last full measure of devotion – that we here highly resolve that these dead shall not have died in vain – that his nation, under God, shall have a new birth of freedom – and that government of the people, by the people, for the people, shall not perish from the earth.



Meet the Next Generation



April Krowel, M.A.
Ball State University

The events that transpired on September 11, 2001 greatly affected my life, including my educational and professional choices. After the attacks on New York City, the Pentagon, and Flight 93, I chose to trade in my acceptance to Indiana State University for a pair of combat boots and a flak jacket. I joined the Army in December of 2001, and had the honor of serving alongside some of the bravest men and women in the country. Since returning from Iraq in 2003, I have dedicated my time and energy to serving returning veterans. My interest in veterans' issues was also influenced by my marriage to a combat veteran who struggled with Posttraumatic Stress Disorder (PTSD) upon his return to the

states.

In 2010, I began my master's degree in clinical mental health counseling and expanded my research interests to include student veterans. While working on my degree, I assisted with Ball State's veterans orientation program, participated as a discussant in three symposiums related to military psychology, served as the APAGS Advocacy Coordinating Team Campus Representative, and served as a student representative on ACA's Professional Standards Committee. I completed a thesis project that examined differences in college transitional issues between traditional students and student veterans. In 2012, I began doctoral studies at Ball State and created a presentation for administrative staff about "Understanding and Welcoming Student Veterans." In my first year as a doctoral student, I was part of six presentations at four conferences, including a symposium at APA that covered suicide within the military.

In addition to my doctoral training, I have taken on various student leadership roles. I currently serve as a student representative with the Indiana Psychological Association, as Chair of the American Mental Health Counseling Association's Graduate Student Committee, and as the Public Relations Coordinator

for the newly formed Military Special Interest Group of APA's Division 17. I was recently appointed to be the State Advocacy Coordinator (of Indiana) for the APAGS Advocacy Coordination Team, as well as asked to serve as Chairman of the Board of Directors for a start-up nonprofit organization called Love4Vets. This organization promotes and advocates for the betterment of mental health for veterans. If that wasn't enough, I also serve as a student representative on the ACEG membership committee. In May 2013, I had the honor of being selected as a Tillman Military Scholar by the Pat Tillman Foundation.

My short-term goals include publishing my thesis project and completing a dissertation that expands on the results of my thesis. I also plan on continuing to present information about student veterans to the staff at my university. My long-term plans are to match with a VA hospital and begin a career as a psychologist within the VA healthcare system. Eventually, I would like to be involved with public policy regarding suicide prevention within the military and among our nation's veterans.

December 7, 1941

The site of the 2013 PDI is only a few miles from Pearl Harbor, Ford Island, Hickam Field, Schofield Barracks, Fort Shafter, and other targets of the December 7, 1941 attack that triggered U.S. entry into World

War II. For the military history buff, the Honolulu area is a great place to spend a few days. End your touring at the Punchbowl (National Memorial Cemetery of the Pacific).



The purpose of ACEG is to encourage and deliver meaningful guidance, counseling, and educational programs to all members of the Armed Services, their family members, and civilian employees of State and Federal Governmental Agencies. Encourage development of professional monographs and convention/conference presentations by any of these agencies. Develop and promote the highest standards of professional conduct among counselors and educators working with Armed Services personnel and veterans. Establish, promote, and maintain improved communication with the nonmilitary community; and conduct and foster programs to enhance individual human development and increase recognition of humanistic values and goals within State and Federal Agencies.

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COUNSELORS AND EDUCATORS IN GOVERNMENT

Business Tagline or Motto

Register for the ACEG PDI Through ACA

HERE ARE YOUR OPTIONS:

Our PDI and Luncheon will be located at Hilton Hawaiian Village on Thursday, March 27, 2014. Our PDI will begin at 8:00 AM and will break for our Luncheon which is at 12:00 Noon. Our PDI will begin again at 1:30 and continue until 5:00 PM. Come join us for six professional presentations.

\$50.00 – ACEG PDI (only)

\$50.00 – ACEG Luncheon
(only)

\$100.00 – ACEG PDI &
Luncheon

We will be awarding 6 CEUs
for attending ACEG's PDI.

HERE'S HOW TO REGISTER FOR OUR PDI:

You will be registering through
ACA:

1. Go to www.counseling.org
2. Log In (With your
username and password)



See You in Honolulu

3. If you do not have a user
name and password you will
need to create one (you do
not have to be a member to
create a password and regis-
ter for the PDI or ACEG
lunch)
4. Once logged in you will need
to one of the following:
 - a. access your current

2014 conference
registration and add
the ACEG PDI and/
or ACEG lunch tick-
et;

- b. register for the 2014
Conference and in-
clude the PDI and/or
lunch with their reg-
istration;
- c. create a conference
profile (name, ad-
dress, email address,
etc.) then you can
purchase the PDI
and/or lunch tickets.

Finally, follow the remaining
screens to pay

**If you prefer, you can
call the ACA Members
Relation Department
at 800-347-6647 x222
and register! It's that
simple!** You do not have to
register for the conference to
attend or purchase the PDI
and/or ACEG lunch, but ACA
would love to have you attend.